



产品和监管指南，  
有限保修和协议

Product and Regulatory Guide,  
Limited Warranty & Agreement



## XBOX ONE 产品指南， 有限保修和协议

如需查阅 Xbox One 主机、Xbox One Kinect 感应器及配件产品手册，请访问  
[xbox.com/xboxone/support/manual](http://xbox.com/xboxone/support/manual)。

**您的主机可能含有或不含光盘驱动器。**

**Kinect for Xbox One 感应器和适配器单独销售。**

### 重要产品安全和保修信息

**!** 在本产品指南中，此符号表示安全和健康信息。

请阅读本指南以了解关于您所购产品的重要安全和健康信息。

**!** **警告：**如您未能正确安装、使用和保养 Xbox One 主机和 Xbox One Kinect 感应器，则可能增加严重伤害、死亡、财产损失、或者产品或相关配件损坏的风险。请阅读本产品指南以了解重要安全和健康信息，或者访问 [xbox.com/xboxone/support/manual](http://xbox.com/xboxone/support/manual)。

### 同意 XBOX ONE 有限保修和协议与软件许可条款

您必须接受 [microsoft.com/msa](http://microsoft.com/msa) 中的 Microsoft 服务协议、[xbox.com/xboxone/slt](http://xbox.com/xboxone/slt) 中的软件许可条款以及 [xbox.com/xboxone/warranty](http://xbox.com/xboxone/warranty) 中有关 Xbox One 主机、Xbox 配件和/或 Kinect for Xbox 感应器。购买或使用 Xbox One 主机、Xbox 配件和/或 Kinect for Xbox One 感应器，即表示您同意受此类条款约束。敬请阅读。如果您不接受此类条款，请勿设置或使用 Xbox One 主机、Xbox 配件和/或 Kinect for Xbox One 感应器，并且请将 Xbox 产品退回至 Microsoft 或零售商以进行退款。

### 主机初始设置及更新

您需要首先连接互联网完成主机初始设置及更新，才能开始离线玩游戏。（一些功能的初始设置及更新需要连接宽带互联网（建议网速：20M 宽带）并拥有微软账户以及支持 Xbox One 的 Xbox Live 国家/地区中的 Xbox Live 账户；互联网服务提供商可能需要收取相关费用。）初始设置期间可能需要进行重大在线更新。有关主机设置相关问题的解答、故障排除步骤以及 Xbox 客户支持联系信息，请访问 [support.microsoft.com](http://support.microsoft.com)。

### 红外设备使用

Kinect 感应器可能会对红外设备的操作形成干扰或减弱其强度，包括遥控器和 3D 眼镜。如果您发现干扰或强度减弱，请尝试改变 Kinect 感应器或红

外设备的位置。如果使用 Kinect 感应器，则需要 Xbox One 适配器。

### 电气安全

#### **!** 警告

和许多其他电气设备一样，未能采取以下预防措施可能导致触电引起的严重伤害或死亡、火灾或者 Xbox One 主机或 Kinect 感应器损坏。

#### 交流供电设备

为您的 Xbox One 主机选择适当的电源：

- 只能使用随您的主机随附的或者您从授权修理中心那里获得的交流电源线。如果需要更换交流电源线，可在 [support.microsoft.com](http://support.microsoft.com) 上找到 Xbox 客户支持联系信息。
- 确保电源插座提供的电源类型与主机上指示的类型相符（涉及电压 [V] 和频率 [Hz]）。如果您不确定您的家庭的供电类型，请咨询有资格的电工。
- 请勿使用发电机或逆变器等非标准电源，即使电压和频率看上去相符。只使用标准壁式插座提供的交流电力。
- 不要使您的壁式插座、延长线、接线板或其他电插座超载。确认它们的额定功率能够承载 Xbox One 主机所需的总电流（已在主机上注明）以及同一条电路上的任何其他设备。

#### **!** 注意：电缆和电线

为减少潜在的绊倒危险或缠绕风险，请合理安排任何电缆和电线的摆放位置，以使人和宠物在走来走去或穿过周边区域时不会绊倒或不小心将它们拉出；请不要让小孩玩弄电缆和电线。

#### 为避免损坏电源线和主机：

- 保护电线不要被脚踩到或踩扁。
- 请勿挤压或用力弯曲电源线，在将电源线连接到电源插座和主机时，尤其不要这样连接。
- 不要猛拉、缠绕、大幅弯曲或以其他方式暴力使用电源线。
- 不要将电源线暴露在热源之下。
- 使小孩和宠物远离电源线。不要让他们咬或咀嚼电源线。
- 在拔电源线时，抓住插头拔出，不要抓住电源线拔。

如果电源线出现任何形式的损坏，请立即停止使用。访问 [support.microsoft.com](http://support.microsoft.com) 获取 Xbox 客户支持联系信息。

打雷或长时间不用时请拔出您的 Xbox One 主机。

## 电池供电设备

### 警告：电池安全


以下预防措施适用于所有使用一次性电池或可充电电池（包括锂聚合物电池）的产品。如果电池使用不当，则可能因为造成电池漏液、起火、过热或爆炸而造成严重伤害、死亡、财产损失、或者产品或相关配件损坏。泄露的电池液具有腐蚀性，可能还具有毒性。它可能造成皮肤和眼烧伤，吞咽也会对人体造成伤害。要减少伤害风险：总是将电池摆放在儿童够不到的地方。电池耗尽时或设备长期不用时，请取出电池。电池使用较长时间、电量弱或电量耗尽时须立即取出，或者根据当地或国家/地区处理规定回收或处理。如果电池出现漏液，则按与所提供的本产品安装步骤相反的步骤取出所有电池，注意不要让漏出的液体触碰到您的皮肤或衣服。如果电池漏液接触到皮肤或衣服，请立即用清水冲洗皮肤。在插入新电池之前，用干布彻底清洁电池箱并避免烟尘。请勿在有烟雾或粉尘的地点使用主机。请参照制造商建议进行清洁。

- 请勿挤压、打开、穿刺、毁坏电池，以 95°F (35°C) 以上的温度加热，直接对电池加热，或者将废弃电池扔入火中。
- 请勿将新旧电池或不同类型（例如碳锌电池和碱性电池）的电池混合使用。
- 请勿让金属物体接触设备上的电池端子，否则可能导致电池发热或烧毁。
- 请勿将电池与项链、发夹或其他金属物体一起携带或放置一处。
- 请勿将电池供电设备长时间置于阳光直射下，例如夏天放在汽车的仪表板上。
- 请勿将电池浸入水中或者使其变湿。
- 请勿将电池直接连接至插座或汽车香烟打火机插座。
- 除非使用微软认可的主设备，否则请勿试图连接电池端子。
- 请勿击打、投掷、踩踏电池或使电池遭受严重的物理冲击。
- 请勿以任何方式穿刺电池外壳。
- 请勿试图以任何方式拆卸或改装电池。
- 请勿在靠近火的地方或在极热的条件下给电池充电。

## XBOX ONE 主机使用与保养

### 警告：维修风险

打开及/或维修您的设备可能会出现触电、设备损坏、起火，以及人员受伤的风险，以及其他危险。Microsoft 建议您在设备维修时寻求专业人员帮助，如果是您自行维修，则请您格外小心。

 **警告：勿使主机、电池或感应器置于极端潮湿环境。**若要降低火灾或是触电的风险，请勿将主机或感应器暴露在雨水或过湿

的环境中。

使用时请按照以下说明操作：

- 请勿在任何热源附近使用。
- 请勿直立放置主机，除非使用 Microsoft 官方认可的支架。
- 只使用微软指定的附件/配件。
- 在清洁过程中，请断开控制台与电源的连接，以防止打开或关闭控制台或弹出光盘（适用于装有光盘驱动器的控制台）。
- 只清洁 Xbox One 的外部。确保出风口没有插入任何物体。
- 使用干布—请勿使用研磨垫、清洁剂、去污粉、溶剂（例如酒精、汽油、涂料稀释剂或苯），或其他液体或气溶胶清洁剂。
- 请勿使用压缩空气。
- 对于装有光盘驱动器的控制台，请勿使用 DVD 头清洁剂设备。
- 请勿试图清洁连接器。
- 用干布清洁主机底座和摆放 Xbox One 的表面。

### 避免烟尘

请勿在有烟雾或粉尘的地点使用主机。烟雾和粉尘可能损坏主机，特别是光盘驱动器（适用于装有光盘驱动器的控制台）。


### 光盘使用（适用于装有光盘驱动器的控制台）

要避免堵塞磁盘驱动器及损坏碟片或主机：

- 在移动主机之前取出碟片。
- 永远不要使用破裂的碟片。它们可能在主机内变成碎片并堵塞或损坏内部部件。
- 从磁盘驱动器取出碟片后总是放回存储容器中。请勿将碟片放置于阳光直射下、热源附近或者 Xbox One 之上。取放碟片时总是拿住边缘。要清洁游戏碟片和其他碟片：
  - 拿住碟片的边缘；不要用手指触碰碟片表面。
  - 清洁碟片时用软布由中心向外。
  - 轻拭。
  - 请勿使用溶剂；它们可能损坏碟片。请勿使用
  - 碟片清洁装置。

### 金属物品及贴纸

请勿在 Xbox One 周围或之上放置金属物体或贴纸，它们可能会干扰控制器、网络以及弹出和电源按钮。

 **注意：**电子游戏中的静态图像可能在一些电视屏幕上形成“烧坏”的永久阴影。玩游戏之前请参阅您的电视拥有者的制造商手册。

**警告：** 玩带有Kinect感应器的游戏所需的运动量可能根据游戏而有所差异。要减少受伤或财产损失的风险，请在玩游戏之前采取以下预防措施：

确保您的有足够的空间自由移动。  
眼睛注意四面环境（上下左右前后）。  
确保您不会被物体绊倒——例如玩具、家具或松弛的地毯。

- 确保您的游戏空间离开窗户、墙壁、楼梯等足够远。
- 注意游戏区内的儿童和宠物。如有必要，将物体或人移出游戏区。

### 玩游戏时：

- 离开电视足够远以避免接触。
- 与其他玩家、旁观者和宠物保持足够远的距离。应当保持的距离可能根据所玩游戏的不同而有所差异，因此在确定应该离开多远时请考虑您玩的是什么游戏。
- 对您可能碰到或绊到的物体或人总是保持警觉。人和物体都可能在玩游戏时进入游戏区，因此请总是保持对周边环境的警觉。
- 确保您在玩游戏时脚底总是能够站稳。
- 在抓地力足够大的水平地面进行游戏活动。
- 确保使用合适的游戏鞋履或者赤脚（如果合适）。请勿穿高跟鞋、夹趾拖鞋等。

### 不要过于劳累

玩带有Kinect感应器的游戏所需的运动量可能根据游戏而有所差异。如果您有任何身体状况或问题可能影响到您安全从事体力活动的能力，或者您有以下情况，请在使用感应器之前咨询医生：

- 已怀孕或者可能已怀孕，
- 有心脏、呼吸、后背、关节或其他骨科问题，
- 有高血压，
- 从事体育运动有困难，或者
- 被要求限制体力活动。

请在开始任何日常锻炼或健身活动（包括使用Kinect感应器）之前咨询您的医生。

请勿在药物或酒精作用下玩游戏，确保您的平衡能力和体能足以支持您在玩游戏时的任何动作。

### 定期休息

如果您感到肌肉、关节或眼睛疲劳或酸痛，请停下来休息。如果您感到过度疲劳、恶心、呼吸急促、胸闷、眩晕、不适或疼痛，请立即停止游戏并咨询医生。

**警告：** 关于玩电子游戏的重要健康警示

### 光敏性癫痫

有极小比例的人士，当暴露在一定的视觉图像，包括闪光灯或电子游戏中可能出现的图案下时，可能会癫痫发作。即使没有癫痫发作和癫痫症病史的人群，也可能有未确诊的症状，会导致在观看电子游戏时“光敏性癫痫发作”。

癫痫发作可能出现多种症状，包括头晕、幻觉、眼部或脸部抽搐、手臂或腿抽搐或颤抖、定向障碍、意识模糊或暂时失去意识。癫痫发作还可能导致失去意识或抽搐，可因跌倒或碰撞到周遭物品而受伤。

如果您出现以上任何症状，请立即停止游戏并咨询医生。家长应留意或向孩子询问这些症状——儿童和青少年相比成人更容易出现以上癫痫发作的情况。可通过采取以下预防措施减少光敏性癫痫发作的风险：

- 使自己坐或站的位置远离电视屏幕。
- 使用较小的电视屏幕。
- 在光线充足的房间玩游戏。
- 不要在睡眠或疲劳时玩游戏。
- 如果您或您的任何亲属有癫痫发作或癫痫病史，请在玩游戏前咨询医生。

### 肌骨失常

使用游戏控制器、键盘、鼠标或其他电子输入设备可能导致严重身体伤害或失调。

和许多其他活动一样，您可能在在玩电子游戏时手部、臂部、颈部或身体其他部位偶尔会出现不适。然而，当您出现诸如持续或反复出现的不适、疼痛、心悸、酸痛、麻木、麻痹、灼热感或四肢僵硬等症状时，请不要忽视这些症状。

**警报信号。** 立即咨询有资质的健康专家，即使症状不是在玩电子游戏时发生。这类症状可能与神经、肌肉、肌腱、血管和其他身体部位的痛苦（有时是永久致残性）伤害或失调有关。这类肌骨失常（MSD）包括腕骨神经综合征、狭窄性腱鞘炎、筋腱症、颤抖病及其他症状。

尽管研究人员尚未弄清许多与肌骨失常有关的问题，但是一般认为许多因素都可能与此类病症的发作有关，包括医疗和身体状况、压力和个人应对压力的方式、总体健康状况、以及个人在工作或从事其他活动（包括玩电子游戏）时的身体姿势和使用身体的方式。一些研究显示，一个人从事一项活动的时间可能也是因素之一。

您可以在《健康游戏指南》中找到一些可能有助于您更加舒适地工作和娱乐、以及减少罹患肌骨失常的潜在风险的指导，本指南可从

[xbox.com/xboxone/playhealthy](http://xbox.com/xboxone/playhealthy) 获取。这些指南涵盖的主题包括：

- 采取舒适而不是别扭的姿势。

- 让您的手、手指和其他身体部位保持放松。
- 适时休息。
- 养成健康的生活方式。

如果您对自己的生活方式、活动或者医疗和身体状况与肌骨失常之间的联系存在疑问，请咨询有资质的健康专家。

### 警告：窒息风险

此设备可能包含一些小部件，这些部件可能给 3 岁以下儿童造成窒息危险。总是让儿童远离这些小部件。

### 确保儿童玩游戏的安全

确保儿童在使用任何 Xbox One 配件以及 Xbox One 主机和 Kinect 感应器时在他们的能力范围之内安全地玩游戏，并确保他们理解系统的正确使用方法。请勿使用未经授权的配件或道具或其他与 Kinect 感应器配套的物体。使用这些配件或物体可能导致您自己或他人受伤和/或感应器损坏或其他财产损失。使用未经授权的配件是对软件许可协议的违反，可能导致优先保修条款作废。

### 避免眩光

要使眩光造成的眼疲劳降低最低，请尝试采取以下措施：

- 与您的电视或显示器以及 Kinect 感应器保持舒服的距离。
- 使您的电视或显示器以及 Kinect 感应器远离产生眩光的光源，或者使用窗帘控制光照强度。
- 选择能将炫光和眼疲劳降至最低、能够增加对比度和清晰度、令人感觉舒适的自然光线。
- 调整您的电视或显示器的亮度和对比度。

### 注意：防止主机坠落

要使眩光造成的眼疲劳降低最低，请尝试采取以下措施：

- 平坦、水平。
- 稳定、不易翻倒。
- 主机的四角都能与表面接触。
- 不太会使主机打滑或滑落。
- 干净、没有灰尘和杂物。

### 摆放您的 Xbox One

只应在水平位置操作主机。如果需要垂直放置主机，必须使用 Microsoft 官方认可的支架。如果需要改变主机的位置，取出光盘（适用于装有光盘驱动器的控制台）、切断系统电源并拔下所有缆线，然后再移动主机。

### 防止主机过热

请勿堵塞主机上的任何通风口。请勿将主机置于床上、沙发上、或其他可能堵塞通风口的柔软表面上。请勿将主机置于密闭空间中，例如书柜、机柜或音响柜中，除非此类空间通风良好。

请勿将主机靠近任何热源，例如散热器、通风调温装置、炉灶或放大器。

在外部温度变化迅速且温差很大的环境中使用 Xbox One 可能会损坏主机。在将主机移动到与原来的位置温差在 20 度以上的地点时，请等待主机温度达到室温时再开机。主机的工作温度为 +41°F (+5°C) 到 +95°F (+35°C)。

### 警告：听力安全

长期在高音量大下使用耳机可能导致短暂或永久性听力受损。要减少听力受损风险，请将音量设置为在安静环境下可以听清的水平而不是更高。

- 请开始听之后请勿提高音量。您的耳朵可能会在一段时间后产生适应，使高音量大听上去很正常，但高音量大仍然可能损害您的听力。
- 请勿为了掩盖外界噪音而提高音量。外界噪音和耳机中的声音相结合，可能会损害您的听力。密封或降噪耳机可减少外界噪音，因此您无需提高音量。
- 如果您无法听清周围人的谈话，请关低音量。淹没正常说话声的音量可能会损害您的听力。即使使用密封或降噪耳机，您也应当可以听清周围人的谈话。

### 将听高音量的时间降至最低

- 您暴露在高音量下的时间越长，听力受损的概率就越高。声音越高，损害听力所需的时间就越短。
- 在带耳机的设备上开着最高音量听音乐 15 分钟，就可能对您的听力造成永久性损伤。即使是较低的音量，如果持续听太长时间，也同样会使听力受损。
- 您一天中听的所有声音会叠加起来发生作用。如果您还同时在听其他很大的声音，高音量造成听力受损所需的时间也会减少。
- 要在不限时的情况下安全地使用设备，请将音量调低至可以与周围人交谈的水平。

### 注意：个人医疗设备

电子设备的射频辐射可能对其他电子设备的运行造成负面影响，使其无法正常工作。尽管该设备的设计、测试和制造均遵循了美国、加拿大、欧盟和日本等有关射频辐射的法规，设备中的无线发射机和电路还是有可能对其他电子设备造成干扰。总是采取以下预防措施：

### 装有心脏起搏器的人

- 美国医疗产业制造商协会推荐在无线设备和心脏起搏器之间至少保持 6 英寸（15 厘米）的距离以避免对心脏起搏器可能造成的干扰。
- 无线设备不应放在胸前口袋中。
- 如果您有任何理由怀疑出现干扰的情况，请立即关闭设备。

其他医疗设备

如果您使用任何其他个人医疗设备，请联系医疗设备制造商或您的医生，以确定在您的医疗设备附近使用其他电子设备是否合适。

产品中有害物质的名称及含量

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价 铬 (Cr (VI))	多溴 联苯 (PBB)	多溴二 苯醚 (PBDE)
外壳、螺丝	O	O	O	O	O	O
电子线路 板组件	X	O	O	O	O	O
硬盘	X	O	O	O	O	O
光驱	X	O	O	O	O	O
散热模组	X	O	O	O	O	O
线缆	O	O	O	O	O	O
HDMI线	O	O	O	O	O	O
电源及电 源线	X	O	O	O	O	O

本表格依据SJ/T 11364的规定编制。  
O：表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求。  
X：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。  
注：本产品标有“X”的原因是：现阶段没有可供选择的替代技术或部件。

有限保证

使用 XBOX ONE 或配件，您即同意本保证。在使用前，请仔细阅读本保证。如果您不接受本保证，请不要使用您的 XBOX ONE 或配件。将未经使用的 XBOX ONE 或配件退还给零售商或微软 (MICROSOFT)，您可获得退款。联系微软，请登录 <http://support.xbox.com>。

本保证赋予您特殊的法律权利。由于所在的国家不同，您还可享有其他权利。本保证适用于法律允许的范围，除了法律限制或禁止的情况。

1. 定义

- (a) 「Xbox One」是指从授权零售商处购买的新 Xbox One 主机和 Kinect 感应器。
- (b) 「配件」是指从授权零售商处购买的微软出品的新 Xbox One 硬件配件。
- (c) 「明示保证期」是指从您购买 Xbox One 主机和 / 或配件之日起 (1) 年，当地法律另有规定的除外。
- (d) 「您」是指原始最终用户，“您的”作相应解释。

- (e) 「正常使用条件」是指根据 Xbox One 或配件使用说明书通消费者在正常家庭条件下使用，
- (f) 「微软」是指微软游戏娱乐设备 (上海) 有限公司。

2. 保证

- (a) 在明示保证期间，微软仅向您保证 Xbox One 或配件在正常使用条件下不会发生故障 (明示保证)。
- (b) 这是微软对您的 Xbox One 或配件作出的唯一明示保证或条件。任何其他人不得代表微软作任何保证或条件。
- (c) 如果您所在国家的法律赋予您任何暗示保证，包括对适销性或符合特定用途的适用性的暗示保证，则该保证期不得超过本保证期。有些国家不允许限制暗示保证的有效期，所以该限制可能不适用于您。

3. 如何获得保证服务

- (a) 在保证流程开始前，请使用故障排除提示，内容见支持部门网站 <http://support.xbox.com>。
- (b) 如果故障排除提示无法解决您的问题，请遵循在线维修流程，内容见支持部门网站 <http://support.xbox.com>。
- (c) 维修您的 Xbox One 或配件可能导致数据丢失。在把您的 Xbox One 或配件交给微软维修前，请确保已备份您想要保存的任何数据，并删除您认为是机密的任何数据。微软对您的数据不承担任何责任，并有可能删除数据。
- (d) 如果 Xbox One 或配件在明示保证或任何法定保证的范围内，保证服务中与运输 (包括包装) 相关的合理费用由微软承担。

4. 微软的责任

- (a) 在您把 Xbox One 或配件退回微软维修后，微软将进行检查。
- (b) 如果微软认定 Xbox One 或配件在明示保证期或任何法定保证期内，在正常使用条件下发生故障，微软将 (自行选择) 维修或更换产品，或者向您退还购买款项。除非当地法律另有要求，否则您送修的 Xbox One 或配件 (“产品”) 可用同型号的翻新产品更换，而不是维修。翻新部件可用于维修产品。
- (c) 维修或更换后，对您的 Xbox One 或配件的保证期将为原始明示保证期或法定保证期的剩余时间，或微软将产品寄给您后 95 天，以两者中时间较长的为准。
- (d) 微软维修或更换您的 Xbox One 或配件，或退还购买款项的责任，对您来说是专属救济。

- (e) 如果您的 Xbox One 或配件在明示保证期后发生故障，且所有法定保证期均已期满，则不存在任何种类的保证。明示保证期后，且所有相关法定保证期均已期满，微软将对诊断和处理您的 Xbox One 或配件的问题收取费用。

## 5. 保证的除外责任

您的 Xbox One 或配件发生如下情况，微软不承担责任，本保证亦不适用：

- (a) 和非微软出售或许可的产品（包括：例如非微软生产或许可的游戏和配件，及“盗版”游戏等）一起使用导致的损坏；
- (b) 出于商业目的的使用（包括：例如租赁、按次付费等）；
- (c) 打开、修改或篡改（包括：例如企图突破 Xbox One 或配件的技术限制、安全或反盗版机制等），或产品序列号被修改或删除；
- (d) 由于外部原因引起的损坏，不论是您造成的还是由使用您的 Xbox One 或配件的其他人造成的，包括例如：
  - 摔坏；
  - 误用（包括在户外使用）、滥用、粗心大意或意外；
  - 违反操作规程；
  - 运输中的损坏，除了微软或授权零售商寄送给您的运输；
  - 受潮；
  - 在通风不良的情况下使用；
  - 刮花、压伤等，或由其他化妆品引起的损坏；
  - 未按照 Xbox One 或配件的使用说明书的说明；或
- (e) 不是由微软提供的维修。

## 6. 特定损害的例外情况

微软对以下情况不承担责任：任何间接、偶然、特殊或随附的损害；任何数据丢失、隐私丢失、保密性丢失或利润损失；或在法律允许的最大范围内无法使用 XBOX ONE 或配件。即使微软已被告知可能存在这些损害，此例外情况仍然适用。有些国家不允许排除或限制偶然或随附的损害，所以该限制或排除可能不适用于您。

## 7. 附加条款

如果您企图突破或避开 Xbox One 或配件的技术限制、安全或反盗版系统，您可能导致您的 Xbox One 或配件永久停止运行。在法律允许的最大范围内，您也将：

- (a) 使您的明示保证无效；

- (b) 使您的法定保证无效；和 / 或

- (c) 使您的 Xbox One 或配件不能获得授权维修。

## 8. 适用法律

本保证适用中国法律并据其解释。

## 软件许可

您的 Xbox One 和配件的软件许可条款可在 [xbox.com/xboxone/slt](http://xbox.com/xboxone/slt) 和 [xbox.bestv.com.cn](http://xbox.bestv.com.cn) 查阅。使用您的 Xbox One 或配件即表示您同意这些软件许可条款。请在设置前仔细阅读这些条款。如果您不接受软件许可条款，请不要使用您的 Xbox One 或配件。将产品原样退回给您购买 Xbox One 或配件的零售商或者退回给微软以获得退款。

## 监管信息

- 不用于机械、医疗或工业用途。
- 本产品用于与 NRTL 列出的（UL、CSA、ETL 等），及/或 IEC/EN 60950-1 或 IEC/EN 62368-1 兼容（CE 标志）的信息技术设备一同使用。
- 不含可供检修的部件。
- 工作温度：+5°C (+41°F) 至 +35°C (+95°F)。

仅适用于在海拔2000米以下地区安全使用

Microsoft Corporation; One Microsoft Way; Redmond, WA 98052-6399; U.S.A.  
美国：(800) 426-9400；加拿大：(800) 933-4750；  
[xbox.com/xboxone/gettingstarted](http://xbox.com/xboxone/gettingstarted)

### 警告：携带无线设备乘坐飞机

在登上任何飞机或将无线设备装入之后会被检查的行李箱之前，请取出无线设备的电池或关闭无线设备（如有打开/关闭开关）。和蜂窝电话十分类似，无线设备在装入电池和打开（如有打开/关闭开关）时会发射射频 (RF) 能量。

### 激光规格（适用于装有光盘驱动器的控制台）

此类装置包括 I 类激光装置。

### 注意

使用控制或调整，或执行非本文指定的程序，可能会导致危险的辐射暴露。

## 废旧电池和电子电气设备的处置



产品或其电池盒包装上的此符号表示该产品及其包含的任何电池不得与您的家庭垃圾一起处理。相反，您有责任将其交给适合的回收电池和电子电气设备的收集点。这样的分类收集和回收有助于保护自然资源，防止因处置不当造成电池和电子电气设备中可能存在的有害物质对人类健康和环境产生潜在的负面影响。更多关于您应在何处丢弃您的电池和电子电气废弃物的信息，请联系您当地的城市/市政办公室、家庭废弃物处理服务中心或您购买该产品的商家。关于电子电气设备废弃物和废旧电池的更多信息，请联系 [eRecycle@microsoft.com](mailto:eRecycle@microsoft.com)。

本产品可能使用锂、镍氢或碱性电池。美国加利福尼亚州要求做出以下声明：高氯酸盐材料 – 可进行特殊处理。

请参教：

[www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)。

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# HDMI®

如需了解 DTS 专利，请参见 <http://patents.dts.com>。

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Dolby Digital Plus Consumer (Encoder)	© 2009-2012 Dolby Laboratories. All rights reserved.
Dolby Digital Compatible Output (Encoder)	© 1993-2005 Dolby Laboratories. All rights reserved.
Dolby TrueHD (Decoder)	© 1995-2005 Dolby Laboratories. All rights reserved.

## DOLBY ATMOS®

适用于装有 Blu-ray™ 光盘驱动器的控制台：Blu-ray Disc™、Blu-ray™ 和 Ultra HD Blu-ray™ 文字标志和标识以及 4K Ultra HD™ 徽标是 Blu-ray Disc Association 的商标。



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美国和/或国际专利正在申请中。

## 客户支持

有关常见问题的解答、故障排除步骤以及 Xbox 客户支持联系信息，请访问 [support.microsoft.com](http://support.microsoft.com)。



## XBOX ONE PRODUCT GUIDE, LIMITED WARRANTY & AGREEMENT

For Xbox One console, Kinect for Xbox One sensor, and accessory product manuals, go to [xbox.com/xboxone/support/manual](http://xbox.com/xboxone/support/manual).


**Your console may or may not contain an optical disc drive.**

**Kinect for Xbox One sensor and adapter may be sold separately.**

### IMPORTANT PRODUCT SAFETY AND WARRANTY INFORMATION

 **This symbol identifies safety and health messages in this product guide**

Read this guide for important safety and health information for the product that you have purchased.

 **WARNING:** Failure to properly set up, use, and care for the Xbox One console and Kinect for Xbox One sensor can increase the risk of serious injury, death, property damage, or damage to the product or related accessories. Read this product guide for important safety and health information or go to [xbox.com/xboxone/support/manual](http://xbox.com/xboxone/support/manual).

### AGREEMENT TO XBOX ONE LIMITED WARRANTY & AGREEMENT AND SOFTWARE LICENSE TERMS

You must accept the Microsoft Services Agreement at [microsoft.com/msa](http://microsoft.com/msa), the software license terms at [xbox.com/xboxone/slt](http://xbox.com/xboxone/slt), and the Limited Warranty & Agreement at [xbox.com/xboxone/warranty](http://xbox.com/xboxone/warranty) for your Xbox One console, Xbox accessories and/or Kinect for Xbox sensor. By purchasing or using the Xbox One console, Xbox accessories and/or Kinect for Xbox One sensor, you agree to be bound by these terms. Please read them. If you do not accept them, do not set up or use your Xbox One console, Xbox accessories and/or Kinect for Xbox One sensor and return the Xbox product to Microsoft or your retailer for a refund.

### INITIAL CONSOLE SETUP AND UPDATES

You will need to be connected to the Internet for initial console setup and updates before you can play offline. (Broadband Internet [recommended 1.5 mbps down/768 kbps up] Microsoft account, and account on Xbox Live in an Xbox One-supported Xbox Live country/region required for initial setup and updates and for some features; ISP fees apply.) Significant online update may be required during initial setup. For answers to questions

about console setup, troubleshooting steps, and Xbox Customer Support contact information, visit [support.microsoft.com](http://support.microsoft.com).

### USE WITH INFRARED DEVICES

The Kinect sensor may interfere with or degrade operation of infrared devices, including remote controls and 3D glasses. If you notice interference or reduced range, please try repositioning the Kinect sensor or infrared device. If a Kinect sensor will be used, an Xbox One adapter will be required.

### ELECTRICAL SAFETY

#### **WARNING**

As with many other electrical devices, failure to take the following precautions can result in serious injury or death from electric shock, fire, or damage to the Xbox One console or Kinect sensor.

#### *AC-Powered Devices*

Select an appropriate power source for your Xbox One console:

- Use only AC power cord that came with your console or that you received from an authorized repair center. If you need a replacement AC power cord, you can find Xbox Customer Support contact information at [support.microsoft.com](http://support.microsoft.com).
- Confirm that your electrical outlet provides the type of power indicated on the console (in terms of voltage [V] and frequency [Hz]). If you are not sure of the type of power supplied to your home, consult a qualified electrician.
- Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable. Use only AC power provided by a standard wall outlet.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by the Xbox One console (indicated on the console) and any other devices that are on the same circuit.

#### **CAUTION: Cables and Cords**

To reduce potential trip hazards or entanglement hazards, arrange any cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area and do not allow children to play with cables and cords.

To avoid damaging the power cord and console:

- Protect power cords from being walked on or crushed.
- Protect cords from being pinched or sharply bent, particularly where they connect to the power outlet and the console.
- Do not jerk, knot, sharply bend, or otherwise abuse power cords.
- Do not expose power cords to sources of heat.
- Keep children and pets away from power cords. Do not allow them to bite or chew on them.
- When disconnecting power cords, pull on the plug, do not pull on the cord.

If a power cord becomes damaged in any way, stop using it immediately. Visit [support.microsoft.com](http://support.microsoft.com) for Xbox Customer Support contact information.

Unplug your Xbox One console during lightning storms or when unused for long periods.

## BATTERY POWERED DEVICES

### **WARNING: Battery Safety**

The following precautions apply to all products that use disposable or rechargeable batteries including lithium polymer. Improper battery use may result in serious injury, death, property damage, or damage to the product or related accessories as a result of battery fluid leakage, fire, overheating, or explosion. Released battery fluid is corrosive and may be toxic. It can cause skin and eye burns, and is harmful if swallowed. To reduce the risk of injury:

Keep batteries out of reach of children. Remove the batteries if they are worn out or before storing your device for an extended period. Always remove old, weak, or worn-out batteries immediately and recycle or dispose of them in accordance with local and national/regional disposal regulations.

If a battery leaks, remove all batteries by reversing the installation steps provided for this product, being careful to keep the leaked fluid from touching your skin or clothes. If fluid from the battery contacts skin or clothes, flush skin with water immediately. Before inserting new batteries, thoroughly clean the battery compartment with a dry cloth, or follow the battery manufacturer's recommendations for cleanup.

- Do not crush, open, puncture, mutilate, heat above 95°F (35°C), apply direct heat to, or dispose of batteries in fire.
- Do not mix new and old batteries or batteries of different types (for example, carbon-zinc and alkaline batteries).
- Do not allow metal objects to touch the battery terminals on the device; they can become hot and cause burns.
- Do not carry or place batteries together with necklaces, hairpins or other metal objects.
- Do not leave a battery-powered device in direct sunlight for an extended period, such as on the dash of a car during the summer.
- Do not immerse batteries in water or allow them to become wet.
- Do not connect batteries directly to wall outlets or car cigarette-lighter sockets.
- Do not attempt to connect to the battery terminals unless using a Microsoft approved host device.
- Do not strike, throw, step on, or subject batteries to severe physical shock.
- Do not pierce battery casings in any manner.
- Do not attempt to disassemble or modify batteries in any way.
- Do not recharge batteries near a fire or in extremely hot conditions.

## USE AND CARE OF YOUR XBOX ONE CONSOLE

### **WARNING: Risk in Repairs**

Opening and/or repairing your device can present electric shock, device damage, fire, and personal injury risks, and other hazards. Microsoft recommends that you seek professional assistance for device repairs, and that you use caution if undertaking do-it-yourself repairs.

 **WARNING: Do not allow the console, battery pack or sensor to become wet.** To reduce the risk of fire or shock, do not expose the console or sensor to rain or other types of moisture.

### **Use in accordance with these instructions:**

- Do not use near any heat sources.
- Do not position the console vertically, unless using an official Microsoft approved stand.
- Only use attachments/accessories specified by Microsoft.

- Disconnect the console from electrical power to prevent the console from being turned on and off or the disc from being ejected (for consoles containing an optical disc drive) during cleaning.
- Clean the outside of the Xbox One only. Make sure that no objects are inserted into ventilation openings.
- Use a dry cloth—do not use abrasive pads, detergents, scouring powders, solvents (for example, alcohol, gasoline, paint thinner, or benzene), or other liquid or aerosol cleaners.
- Do not use compressed air.
- For consoles containing an optical disc drive, do not use DVD head cleaner devices.
- Do not attempt to clean connectors.
- Clean the console feet and the surface on which the Xbox One rests with a dry cloth.

### **Avoid smoke and dust**

Do not use the console in smoky or dusty locations. Smoke and dust can damage the console, particularly the optical disc drive (for consoles containing an optical disc drive).


### **Disc use (for consoles containing an optical disc drive)**

To avoid jamming the disc drive and damaging discs or the console:


- Remove discs before moving the console.
- Never use cracked discs. They can shatter inside the console and jam or break internal parts.
- Always return discs to their storage containers when they are not in the disc drive. Do not store discs in direct sunlight, near a heat source, or on your Xbox One. Always handle discs by their edges. To clean game and other discs:
  - Hold discs by the edges; do not touch the disc surface with your fingers.
  - Clean discs using a soft cloth, lightly wiping from the center outward.
  - Do not use solvents; they can damage the disc. Do not use disc-cleaning devices.

### **Metallic objects and stickers**

Do not place metallic items or stickers near or on the Xbox One, as they can interfere with controller, networking, and eject and power buttons.

 **CAUTION:** Stationary images in video games can “burn” into some TV screens, creating a permanent shadow. Consult your TV owner’s manual of manufacturer before playing games.

## **PLAY SPACE**

 **WARNING:** Gameplay with your Kinect sensor may require varying amounts of movement. To reduce the risk of injury or property damage, take the following precautions before playing:

- Make sure you have enough space to move freely.
- Look in all directions (right, left, forward, backward, down, and up). Make sure there is nothing you might trip on—toys, furniture, or loose rugs, for example.
- Make sure your play space is far enough away from windows, walls, stairs, etc.
- Be aware of children and pets in the area. If necessary, move objects or people out of the play space.

### **While playing:**

- Stay far enough away from your TV to avoid contact.
- Keep enough distance from other players, bystanders, and pets. This distance may vary between games, so take account of how you are playing when determining how far away you need to be.
- Stay alert for objects or people you might hit or trip over. People and objects can move into the area during play, so always be alert to your surroundings.
- Make sure you always have good footing while playing:
- Play on a level floor with enough traction for game activities.
- Make sure to use proper footwear for gaming or are barefoot, if appropriate. Do not wear high-heels, flip-flops, etc.

### **Don’t overexert yourself**

Gameplay with the Kinect sensor may require varying amounts of physical activity.

Consult a doctor before using the sensor if you have any medical condition or issue that affects your ability to safely perform physical activities, or if you:

- are or may be pregnant,
- have heart, respiratory, back, joint, or other orthopedic conditions,
- have high blood pressure,
- have difficulty with physical exercise, or
- have been instructed to restrict physical activity.

Consult your doctor before beginning any exercise routine or fitness regimen that includes using the Kinect sensor.

Do not play under the influence of drugs or alcohol, and make sure your balance

and physical abilities are sufficient for any movements while gaming.

### **Take breaks periodically**

Stop and rest if your muscles, joints, or eyes become tired or sore.

If you experience excessive fatigue, nausea, shortness of breath, chest tightness, dizziness, discomfort, or pain, STOP USING IMMEDIATELY and consult a doctor.

## **PLAY HEALTHY**

### **WARNING: Important Health Warnings about Playing Video Games**

#### **Photosensitive Seizures**

A very small percentage of people may experience a seizure when exposed to certain visual images, including flashing lights or patterns that may appear in video games. Even people who have no history of seizures or epilepsy may have an undiagnosed condition that can cause these "photosensitive epileptic seizures" while watching video games.

These seizures may have a variety of symptoms, including lightheadedness, altered vision, eye, or face twitching, jerking or shaking of arms or legs, disorientation, confusion, or momentary loss of awareness. Seizures may also cause loss of consciousness or convulsions that can lead to injury from falling down or striking nearby objects. Immediately stop playing and consult a doctor if you experience any of these symptoms. Parents should watch for or ask their children about the above symptoms—children and teenagers are more likely than adults to experience these seizures. The risk of photosensitive epileptic seizures may be reduced by taking the following precautions:

- Sit or stand farther from the TV screen.
- Use a smaller TV screen.
- Play in a well-lit room.
- Do not play when you are drowsy or fatigued.
- If you or any of your relatives have a history of seizures or epilepsy, consult a doctor before playing.

#### **Musculoskeletal Disorders**

Use of game controllers, keyboards, mice, or other electronic input devices may be linked to serious injuries or disorders.

When playing video games, as with many activities, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. However, if you experience symptoms such as persistent

or recurring discomfort, pain, throbbing, aching, tingling, numbness, burning sensation, or stiffness, DO NOT IGNORE THESE WARNING SIGNS. PROMPTLY SEE A QUALIFIED HEALTH PROFESSIONAL, even if symptoms occur when you are not playing a video game. Symptoms such as these can be associated with painful and sometimes permanently disabling injuries or disorders of the nerves, muscles, tendons, blood vessels, and other parts of the body. These musculoskeletal disorders (MSDs) include carpal tunnel syndrome, tendinitis, tenosynovitis, vibration syndromes, and other conditions.

While researchers are not yet able to answer many questions about MSDs, there is general agreement that many factors may be linked to their occurrence, including medical and physical conditions, stress and how one copes with it, overall health, and how a person positions and uses their body during work and other activities (including playing a video game). Some studies suggest the amount of time a person performs an activity may be a factor.

Some guidelines that may help you work and play more comfortably and possibly reduce your risk of experiencing an MSD can be found in the Healthy Gaming Guide at [xbox.com/xboxone/playhealthy](http://xbox.com/xboxone/playhealthy). These guidelines address topics such as:

- Positioning yourself to use comfortably, not awkward, postures.
- Keeping your hands, fingers, and other body parts relaxed.
- Taking breaks.
- Developing a healthy lifestyle.

If you have questions about how your own lifestyle, activities, or medical or physical condition may be related to MSDs, see a qualified health professional.

### **WARNING: Choking Hazard**

This device may contain small parts that may be a choking hazard to children under 3. Keep small parts away from children.

#### **Make sure children play safely**

Make sure children using any Xbox One accessory together with the Xbox One console and Kinect sensor play safely and within their limits, and make sure that they understand proper use of the system.

Do not use unlicensed accessories or unauthorized props or other objects with the Kinect sensor.

Use of these accessories or objects may result in injury to yourself or others and/or in damage to the sensor or other property. Using unauthorized accessories violates the Software License and may void your Limited Warranty.

### Avoid glare

To minimize eyestrain from glare, try the following:

- Position yourself at a comfortable distance from your television or monitor and the Kinect sensor.
- Place your television or monitor and Kinect sensor away from light sources that produce glare, or use window blinds to control light levels.
- Choose soothing natural light that minimizes glare and eyestrain and increases contrast and clarity.
- Adjust your television or monitor brightness and contrast.

### CAUTION: Prevent the console from falling

If the Xbox One falls and hits someone, especially a small child, it could cause serious injury. To reduce the risk of such injuries and damage to the Xbox One console, set up the Xbox One according to these instructions.

Place the console on a surface that:

- Is flat and level.
- Is stable and not likely to tip over.
- Allows all four feet of the console to be in contact with the surface.
- Is not likely to allow the console to slip or slide off.
- Is clean and free of dust and debris.

### Position your Xbox One

Your console should only be used in the horizontal position. If vertical positioning is desired, an official Microsoft approved stand must be used. If you need to change the location of your console, remove discs (for consoles containing an optical disc drive), power down the system and remove all cables before moving the console.

### Prevent the console from overheating

Do not block any ventilation openings on the console. Do not place the console on a bed, sofa, or other soft surface that may block openings. Do not place the console in a confined space, such as a bookcase, rack, or stereo cabinet, unless the space is well ventilated.

Do not place the console near any heat sources, such as radiators, heat registers, stoves, or amplifiers.

Using the Xbox One in an environment where the external temperature varies widely and quickly might damage the console. When

moved to a location with a temperature difference of 20 degrees or more from the previous location, allow the console to come to room temperature before turning it on. The console's operating temperature is +41°F (+5°C) to +95°F (+35°C).

### WARNING: Hearing Safety

Extended exposure to high sound volumes when using a headset may result in temporary or permanent hearing loss. To reduce the risk of hearing loss, set the volume loud enough to hear clearly in quiet surroundings, and no louder.

- Do not increase the volume after you start listening. Your ears can adapt over time so that high volume sounds normal, but the high volume may still damage your hearing.
- Do not increase the volume to block out outside noise. The combination of outside noise and sound from your headphones can damage your hearing. Sealed or noise-canceling headphones can reduce outside noise so that you don't have to turn up the volume.
- If you can't understand someone nearby speaking normally, turn down the volume. Sound that drowns out normal speech can damage your hearing. Even with sealed or noise canceling headphones, you should be able to hear nearby people speak.

### Minimize your time listening to loud sound

- The more time that you spend exposed to high sound volumes, the more likely you are to damage your hearing. The louder the sound, the less time that is required to damage hearing.
- At maximum volume, listening to music on the device with headphones can permanently damage your hearing in 15 minutes. Even lower volumes can damage hearing if you are exposed to it for many hours.
- All of the sound that you are exposed to during a day adds up. If you are exposed to other loud sound, it takes less time listening at high volumes to cause hearing damage.
- To safely use the device without a time limit, keep the volume low enough that you can carry on a conversation with people nearby.

### CAUTION: Personal Medical Devices

Radio-frequency emissions from electronic equipment can negatively affect the operation

of other electronic equipment, causing them to malfunction. Although the device is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in the device may cause interference in other electronic equipment. Always take the following precautions:

#### **Persons with pacemakers**

- The Health Industry Manufacturers Association recommends that a minimum separation of 6 inches (15 cm) be maintained between a wireless device and a pacemaker to avoid potential interference with the pacemaker.
- Wireless devices should not be carried in a breast pocket.
- If you have any reason to suspect that interference is occurring, turn the device off immediately.

#### **Other medical devices**

If you use any other personal medical device, contact the medical device manufacturer or your physician to determine whether it is appropriate for you to use other electronic devices near your medical device.

### **LIMITED WARRANTY**

**BY USING YOUR XBOX ONE OR ACCESSORY YOU AGREE TO THIS WARRANTY. BEFORE SETTING IT UP, PLEASE READ THIS WARRANTY CAREFULLY. IF YOU DO NOT ACCEPT THIS WARRANTY, DO NOT USE YOUR XBOX ONE OR ACCESSORY. RETURN IT UNUSED TO YOUR RETAILER OR MICROSOFT FOR A REFUND.** Contact Microsoft at <http://support.xbox.com>.

This warranty gives You specific legal rights. You may also have other rights which vary from country to country. This warranty applies to the extent permitted by law and unless restricted or prohibited by law.

#### **1. Definitions**

- (a) "Xbox One" means a new Xbox One console and Kinect Sensor purchased from an authorized retailer.
- (b) "Accessory" means a new Microsoft branded Xbox One hardware accessory purchased from an authorized retailer.
- (c) "Express Warranty Period" means one (1) year from the date You purchased the Xbox

One console and/or Accessory.

- (d) "You" means the original end-user and "Your" will be construed accordingly.
- (e) "Normal Use Conditions" means ordinary consumer use under normal home conditions according to the instruction manual for the Xbox One or Accessory.
- (f) "Microsoft" means Microsoft Gaming and Entertainment Equipment (Shanghai) Company Limited.

#### **2. Warranty**

- (a) During the Express Warranty Period, Microsoft warrants, only to You, that the Xbox One or Accessory will not malfunction under Normal Use Conditions (Express Warranty).
- (b) This is the only express warranty or condition Microsoft gives for Your Xbox One or Accessory. No one else may give any warranty or condition on Microsoft's behalf.
- (c) IF YOUR COUNTRY'S LAW GIVES YOU ANY IMPLIED WARRANTY, INCLUDING AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ITS DURATION IS LIMITED TO THE WARRANTY PERIOD. Some countries do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to You.

#### **3. How to Get Warranty Service**

- (a) Before starting the warranty process, please use the trouble-shooting tips in the Support section at <http://support.xbox.com>.
- (b) If the troubleshooting tips don't resolve Your problem, then follow the online repair process in the Support section at <http://support.xbox.com>.
- (c) Repair of Your Xbox One or Accessory may result in loss of data. Before sending Your Xbox One or Accessory to Microsoft for service, be sure to keep a copy of any data You want to save, and delete anything You consider confidential. Microsoft is not responsible for Your data and may erase it.
- (d) Reasonable costs associated with transport (including packaging) for warranty service will be borne by Microsoft if the Xbox One or Accessory is covered by the Express Warranty or any statutory warranty.

#### **4. Microsoft's Responsibility**

- (a) After You return Your Xbox One or

- Accessory to Microsoft for service, Microsoft will inspect it.
- (b) If Microsoft determines that the Xbox One or Accessory malfunctioned during the Express Warranty Period or any statutory Warranty period under Normal Use Conditions, Microsoft will (at its option) repair or replace it, or refund the purchase price to You. Unless as otherwise required by local law, your Xbox One or Accessory (the "goods") presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.
- (c) After repair or replacement, Your Xbox One or Accessory will be covered by this warranty for the longer of either the remainder of Your original Express Warranty Period or statutory Warranty period, or 95 days after Microsoft ships it to You.
- (d) MICROSOFT'S RESPONSIBILITY TO REPAIR OR REPLACE YOUR XBOX ONE OR ACCESSORY, OR TO REFUND THE PURCHASE PRICE, IS YOUR EXCLUSIVE REMEDY.
- (e) If Your Xbox One or Accessory malfunctions after the Express Warranty Period, and all statutory warranty periods have expired, there is no warranty of any kind. After the Express Warranty Period, and all relevant statutory warranty periods have expired, Microsoft may charge You a fee for its efforts to diagnose and service any problems with Your Xbox One or Accessory.

## 5. Warranty Exclusions

Microsoft is not responsible and this warranty does not apply if Your Xbox One or Accessory is:

- (a) damaged by use with products not sold or licensed by Microsoft (including, for example, games and accessories not manufactured or licensed by Microsoft, and "pirated" games, etc.);
- (b) used for commercial purposes (including, for example, rental, pay-per-play, etc.);
- (c) opened, modified, or tampered with (including, for example, any attempt to defeat any Xbox One or Accessory technical limitation, security, or anti-piracy mechanism, etc.), or its serial number is altered or removed;

- (d) damaged by any external cause, whether by You or someone else using Your Xbox One or Accessory, including, for example:
- by being dropped;
  - misuse (including use outdoors), abuse, negligence, or accident;
  - mishandling;
  - damage during shipment, except from Microsoft or an authorized retailer to You;
  - exposed to liquid;
  - used with inadequate ventilation;
  - scratched, dented, etc. or shows other cosmetic damage;
  - failure to follow instructions in the instruction manual for the Xbox One or Accessory; or
- (e) repaired by anyone other than Microsoft.

## 6. EXCLUSION OF CERTAIN DAMAGES

MICROSOFT IS NOT RESPONSIBLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES; ANY LOSS OF DATA, PRIVACY, CONFIDENTIALITY, OR PROFITS; OR ANY INABILITY TO USE YOUR XBOX ONE OR ACCESSORY TO THE MAXIMUM EXTENT PERMITTED BY LAW. THESE EXCLUSIONS APPLY EVEN IF MICROSOFT HAS BEEN ADVISED OF THE POSSIBILITY OF THESE DAMAGES. Some countries do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to You.

## 7. Additional Terms

If You attempt to defeat or circumvent any Xbox One or Accessory technical limitation, security, or anti-piracy system, You may cause Your Xbox One, Kinect Sensor, or Accessory to stop working permanently. You will also to the maximum extent permitted by law:

- (a) Void Your Express Warranty;
- (b) Void Your statutory warranty; and/or
- (c) Make Your Xbox One or Accessory ineligible for authorized repair.

## 8. Choice of Law

This warranty will be subject to and construed in accordance with the laws of China.

## SOFTWARE LICENSE

The software license terms for your Xbox One and Accessory are available at [xbox.com/xboxone/slt](http://xbox.com/xboxone/slt) and [xbox.bestv.com.cn](http://xbox.bestv.com.cn). By using your Xbox One or Accessory, you agree to these software license terms. Before setting it up, please read these terms carefully. If you do not accept the software license terms, do not use your Xbox One or Accessory. Return it unused to the retailer where you purchased your Xbox One or Accessory or to Microsoft for a refund.

## REGULATORY INFORMATION

- Not intended for use in machinery, medical or industrial applications.
- This product is for use with NRTL Listed (UL, CSA, ETL, etc.), and/or IEC/EN 60950-1 or IEC/EN 62368-1 compliant (CE marked) Information Technology equipment.
- No serviceable parts included.
- Operating temperature: +5°C (41°F) to +35°C (+95°F).

Microsoft Corporation; One Microsoft Way; Redmond, WA 98052-6399; U.S.A. United States: (800) 426-9400; Canada: (800) 933-4750.; [xbox.com/xboxone/gettingstarted](http://xbox.com/xboxone/gettingstarted)

### **WARNING: Wireless Devices Aboard Aircraft**

Before boarding any aircraft or packing a wireless device in luggage that will be checked, remove the batteries from the wireless device or turn the wireless device off (if it has an on/off switch). Wireless devices can transmit radio frequency (RF) energy, much like a cellular telephone, when batteries are installed and the wireless device is turned on (if it has an on/off switch).

### **Laser Specifications (for consoles containing an optical disc drive)**

This equipment contains a Class I laser device.

### **CAUTION**

Use of controls or adjustments, or performance of procedures other than those specified herein may result in hazardous radiation exposure.

## Disposal of waste batteries and electrical and electronic equipment



This symbol on the product or its batteries or its packaging means that this product and any batteries it contains must not be disposed of with your household waste.

Instead, it is your responsibility to hand this over to an applicable collection point for the recycling of batteries and electrical and electronic equipment. This separate collection and recycling will help to conserve natural resources and prevent potential negative consequences for human health and the environment due to the possible presence of hazardous substances in batteries and electrical and electronic equipment, which could be caused by inappropriate disposal. For more information about where you should drop off your batteries and electrical and electronic waste, please contact your local city/municipality office, your household waste disposal service, or the shop where you purchased this product. Contact [eRecycle@microsoft.com](mailto:eRecycle@microsoft.com) for more information about waste from electrical and electronic equipment and waste batteries.

This product may use Lithium, NiMH, or alkaline batteries. Perchlorate Material – special handling may apply. See: [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

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pending.

### CUSTOMER SUPPORT

For answers to common questions, troubleshooting steps, and Xbox Customer Support contact information, visit [support.microsoft.com](http://support.microsoft.com).







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